

ULTRA ALL INCLUSIVE



Dear Valuable Guest

**A warm welcome at
Continental Hotel Hurgada!
We thank you for choosing us for your
stay and we trust to make it a
memorable one**

**With this bracelet, which you have
received upon check-in, you can enjoy
the following services free of charge
mentioned in this flyer**



ANDROID

APPLE

We make every day count

Ultra All-Inclusive Formula

10:00—03:00

Enjoy extended happy hours with a selection of hot, soft as well as selective alcoholic beverages .

Your luxury doesn't end at check-out time! All Ultra All Inclusive benefits remain valid until your final departure time on your check-out day, giving you maximum value and enjoyment right up until the very last moment.



All day dining

Offering breakfast , lunch and dinner buffets with an array of selection that will rejuvenate ones mind and heart.

Breakfast: 07:00-10:00

Lunch: 13:00-15:00

Dinner: 18:30-21:00 (winter)

19:00-22:00 (summer)

We offer you the possibility to enjoy your breakfast (once per your stay) at the convenience of your room with no additional charges (Oriental or Continental menu) Just dial “2” from your guest room phone and indulge in the selection of your favorite breakfast.

As Ultra All Inclusive guest, you can reserve your table **daily** at one of our signature a la carte restaurants.

Reservations to be made one day in advance at our **reservation desk** situated at the lobby level.



Italian Cuisine with a la carte menu

Dinner: 18:30-21:00 (winter)

19:00-22:00 (summer)



Grilled Specialties with special Ultra set menu

Lunch: 13:00-15:00

Dinner: 18:30-21:00 (winter)

19:00-22:00 (summer)

Indulge yourself with 15% discount on our special romantic menus as well as on our food & beverage a la carte menus

Beach & Pool Bar

Enjoy a selection of hot , soft as well as selective alcoholic beverages while you chill in our beach & pool bar with 15% discount on all our food & beverage a la carte menus.



Beach Bar

From 10:00-17:00 (winter)

10:00-18:00 (summer)

Complimentary Ice cream from 12:00-17:00



Pool Bar

From 10:00-17:00 (winter)

10:00-18:00 (summer)

Ultra All Inclusive Snacks from 11:00-17:00



Captain's Bar

Open from 10:00-03:00

Ultra All Inclusive from 10:00-03:00

Local Sakkara Beer & Alcohols included

Light Continental Breakfast from 10:30-12:00

15% discount on our a la carte menu from 12:00-24:00



Sky Roof Café

Adults Only—Open from 13:00 (Winter) 18:00 (Summer)

Ultra All Inclusive beverage list included

Rooftop café located at the hotel marina serving beverages & snacks

15% discount on food & beverage menus



Sundeck Café

Adults Only—Open from 18:30 (S) 16:00 (W)

Ultra All Inclusive beverage list included

Bedouin-inspired rooftop café located at the 4th floor



Ice Cream Corner— (Extra charge)

Open from 10:00-21:00

Serving premium ice cream

Important Information

Bottled soft drinks, fresh juices (Fresh orange juice included during breakfast only) imported beer, alcohol and special beverages, room service, Turkish coffees are against charge. Kindly note that any food brought from outside the hotel will not be allowed.

Sports & Leisure

Billiard / Table Tennis

You can enjoy playing billiard (age criteria: 12+) & table tennis one (1) hour for free/stay but prior reservation is required.

Tennis / Football / Squash

We have 2 clay tennis courts, one football court and one squash court. You can enjoy tennis & squash from 09:00—15:00 (equipment not included) With prior reservation as subject to availability. It is not permitted to use the tennis & squash court without appropriate footwear & sports gear

Fitness

Free access to the fitness center (24h/24h) (age criteria: 16+) It is not permitted to use the fitness room without appropriate footwear & sports gear

Spa / Sauna / Jacuzzi

The Spa opens from 09:00 till 19:00
All services are against charge according to the spa price list.
25% discount on all massage offers
30 min. Sauna (age criteria: 16+) & Jacuzzi **for free once per stay.**
Prior reservation is required.

Water Sport Activities

To be reserved at our Aqua Center
25% discount on Parasailing / Water Ski / Banana Boat / Fun Tube / Pedalo / Cano

Sunbeds

No reservations are allowed for sunbeds.
Hotel employees have clear instructions to clear sunbeds that are not occupied for a period over one hour.

Towel Card

The Towel Card, which you receive upon check-in, entitles you to get one towel each day at one of our towel centers between 08:00 -7:00

Kindly be advised to give back the towel card upon check-out at the reception, any lost towel card will be charged with 300 EGP

As “Environmental friendly hotel” any towel exchange exceeding more than 1 time will be against charge.

Do not disturb

A “DND” sign is available at the towel desk in case you feel you don’t want to be disturbed by salesmen or passersby at pool & beach

Check-in / Check-out

The official check-in time is 14:00,
the check-out time is 12:00

WIFI

Free WIFI service in the hotel and at your room

Laundry

Please use the laundry requisition and the laundry bag in your room. Payment at the reception. **20% discount** will be applied on your laundry bag.

Please do not place any wet clothing in your room on the table top or the chairs. Use instead the available laundry wire at your balcony.

Clinic / Doctor

The Clinic is open from 09:00 till 21:00, against extra charge.
For emergency cases please dial # 1 (24/7)

Minibar

Minibar at your room including a selection of soft drinks, beer, juices that will be refilled daily on a complimentary basis.

Welcome Gift

Enjoy a complimentary bottle of premium local wine—please inform reception of your preference: red, rosé, or white.

Credit Limit

Each room enjoy a credit limit 5000 EGP, in case the limit exceed 5000 EGP, kindly contact our reception to settle your bill.

Safe Box

There is a digital safe available at your room free of charge. You will find the instruction in your language next to the safe. Kindly keep your safe door open before your check-out from the hotel.

Continental Hotel Hurghada Management takes no responsibility for valuables left in your room.

Payment Facilities

You have the possibility to choose either to pay by cash or to pay by credit cards (Visa/Master Card/Diners Club/American Express).
Note: All payments are preferred to be settled through your credit card.

ATM / Money Exchange

The cash machine is located at lobby level

Departure

Please let the reception know one day before your check-out time to ensure that we assist to pick up your luggage. You are kindly requested to bring the room key to the reception and settle your account in case you have any extras to pay.

Late check-out

You may stay till 18:00 at your room at no extra charge (subject to availability).
If you would like to stay longer in your room after 18:00 (latest 20:00) we will offer you **20% discount on the late check-out** fees. Please contact the reception one day in advance to check the availability.

Kindly be informed that the room card will be automatically invalid after 12:00. Please make sure that all persons accommodated in the same room are present at the time of check-out

Guest Relation / Information

For any information during your stay or special requests in your room, please contact the Guest Relation desk, dial #6034 or 1

Dress Code—Smart casual

We kindly request you not to wear swimsuits either in the lobby area, as well as in the restaurants during breakfast, lunch & dinner